



PROJEKT GRAĐANSKIH PRAVA
Civil Rights Project
SISAK

REPORT

*on the work of CRP Sisak
in 2025*



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NGO Fair, Sisak, 18 May 2025

During 2025, CRP Sisak worked on the implementation of **six projects**, in which it was the project leader. In connection with the activities of social inclusion of beneficiaries in society and the provision of legal aid, the organization worked with at least **1486** clients on **2472** cases, and **3553** legal advice was provided, and at least **1022 submissions were written**, which includes letters, appeals, petitions, lawsuits, urgent letters, lawsuits to the Administrative Court, lawsuits to the European Court of Human Rights (ECHR), etc. There were **1411** calls to the free legal telephone **number (0800 200098)**. Of the total number of cases, at least **656** have been successfully completed, most of which relate to personal documents and administrative procedures. It is noted that the number of successfully completed cases is slightly lower than in previous years, and this is explained by the fact that the cases are very complex and time-consuming, such as earthquake-related cases that have not been completed, let alone successfully completed.

It should be emphasized that the share of legal aid provided through the Ministry of Justice, Public Administration and Digital Transformation (MPUDT) is contained in a higher percentage than in all previous years, which is about **30%**, as opposed to the percentage of about **20%** in the previous year and an average of **6%** in previous years. These figures are, of course, relative, because they depend on other sources of financing.

It is important to point out that this year we have reached the number of **29162 clients** registered in our MS Access database, with over **85000** cases, judicial and administrative.



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One of the most important projects in 2025 was the **UNHCR-funded project** – "Prevention of Statelessness in Croatia", although it was reduced from the initial around 60,000.00 to 36,000.00 euros, due to negative developments in the world and cuts in the UN and UNHCR budgets at the global level. The aim of the project is to prevent and reduce statelessness in the Republic of Croatia as well as the risks of statelessness, so through the implementation of the same project, free legal aid (FLA) is provided to all persons who are stateless or at risk of losing their citizenship.

The project worked, on a reduced scale, with **134 clients**. CRP actively worked within the European Network of Statelessness (ENS), as well as within the ENS Litigation Group throughout 2025, as the only association in the Republic of Croatia that deals with the problem of statelessness.



The passport for stateless people was issued to our client B.D. on September 19, 2025. It is interesting that the client first submitted a request through CRP Sisak in 2019. It took her four (4) years to obtain her passport under the 1954 Convention relating to the Status of Stateless Persons, as she obtained it in 2023, with a validity period of two years. It expired on April 24, 2025. In April 2025, CRP helped the client apply for a new passport under the 1954 Convention. So, this time it took four (4) months to get a passport. CRP Sisak considers this a very positive progress in solving the problem of statelessness in Croatia.

Given that CRP is included in the list of legal aid providers by the Ministry of the Interior (**Mol**) of the Republic of Croatia, both in the international protection procedure and on the list of legal aid providers to third-country nationals in the return process, CRP cooperated with the Ministry of the Interior during 2025 in **two (2) cases of representation from international protection**, which is really small, especially compared to the 208 cases on which CRP worked in relation to international protection.

It is important to highlight the project "4P - Right to Primary Legal Aid", funded by the **Ministry of Justice, Public Administration and Digital Transformation (MPUDT) of the Republic of Croatia**, through which we were awarded a sum of EUR 50,002.37. As a representative of all FLA provider associations, CRP was again elected for the **Free Legal Aid Commission** and



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continued the advocacy process for the improvement of the BPP system in the Republic of Croatia.



Meeting of the FLA Commission, Zagreb, 29 Sept 2025



DIDI, socializing with beneficiaries, Karlovac, 6 Sept 2025

On March 1, 2024, CRP Sisak began implementing the project **DIDI** – Two-Way and Dynamic Integration, which is also being implemented in 2025/26, and is financed by the funds (€ 19,000.00) of the Ministry of Labor, Youth and Social Affairs, within the priority area 1 - **P2**. Programs aimed at providing support in the integration into the community of persons granted international protection, and it is about providing advisory, legal and educational



services to persons granted international protection in the Republic of Croatia, which provides them with constant support in the exercise of status and other rights, contributes to their inclusion in the life of local communities and facilitates their access to the labor market. The program is implemented in partnership with the NGO Civic Initiative "My City of Sisak". The project is coming to an end and is being implemented in accordance with the plan.

CRP Sisak has also successfully completed the project of the Office for Human Rights and Rights of National Minorities, entitled **ROMI: Roma Sustainable Model of Inclusion**. The project in question was contracted for € 48,000.00. The implementation began on January 1, 2025, and it was an opportunity to improve our work on the issues faced by members of the Roma national minority. The project has been successfully implemented so far, and CRP hopes that the cooperation with the Government's Office will continue in the future.

It is important to point out that CRP is still **the contact point of the Ombudsman** for the fight against discrimination, and CRP, together with ten other civil society organizations, which make up the network of anti-discrimination contact points of the Ombudswoman, was again listed as a contact point after its selection in 2017. Cooperation with the Ombudswoman is excellent and is especially prominent in the work on statelessness, where the Ombudswoman supports the work of CRP and is always ready to give space, send her colleagues to meetings and the like, as well as regarding the improvement of the FLA system, which is of crucial importance for the protection and promotion of human rights, and which CRP has been intensively dealing with throughout its existence and work.



14 May 2025, Meeting of Anti-Discrimination Points of the Office of the Ombudswoman, Zagreb

The funds from **the City of Sisak** for project activities in 2025 are more symbolic, because it is 200.00 euros, but we still managed to meet the needs of some of the most vulnerable citizens of the city of Sisak within other projects, and because, of course, our fellow citizens are one of our priorities. In fact, the citizens of the city of Sisak make up an average of a third of CRP's clients, i.e. **30%**.

The Municipality of Vojnić supported CRP Sisak with EUR 2,500.00 for the project "5P – Access to Justice with Primary Legal Aid", which provided legal aid to the population of the municipality and the holding of workshops and similar activities.



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Vojnić, 25 Nov 2025, workshop on FLA



World Refugee Day in Topusko, 20 June 2025

CRP Sisak has also been cooperating with **the Municipality of Topusko** for years, where CRP comes once a month to provide free legal aid to the residents of the municipality. CRP celebrated World Refugee Day in Topusko this year.

On 1 Aug 2025, CRP began implementing the project **Providing Legal Aid to Roma in the City of Zagreb for the purpose of obtaining legal protection and access to public law bodies under equal conditions**, for which a contract was signed with the City of Zagreb, which lasts until the end of March 2026. The budget is 10,000.00 euros. The project is successfully implemented, and we are cooperating with the City of Zagreb, their external associates, and the informal initiative in Zagreb Romi First, where we are the main provider of free legal aid.



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Field visit, Zagreb, Vrtni put, 24 oct 2025

Regarding the institutional support of the National Foundation for Civil Society Development (NZRCD), CRP has successfully applied for institutional support. The implementation will start on 1 Jan 2026.

CRP applied as a partner with the project "Local Partnership for Open Government / Building Effective Anti-Corruption Mechanisms at the Local Level". The project holder/applicant is the Municipality of Vojnić within the Operational Program "Efficient Human Resources" 2014-2020, financed by the ESF (European Social Fund). /Intermediate Body No. 2 NZRCD/. The application form submitted during March 2019 has passed the administrative check and a decision on funding is pending. However, CRP still has no news about this tender, despite sending inquiries to the competent authority in the Republic of Croatia. (This information has been cited for years, and although there is no progress, CRP also states the same for the sake of monitoring and continuity, because CRP believes that there must be some kind of outcome.)

During 2025, CRP employees attended further online UNHCR training courses on sexual harassment and abuse and for the protection of human rights and received certificates upon completion of the course. The same applies to other training courses of CRP members/employees, who are continuously educated through conferences, seminars and other activities they lead and attend.

All projects were implemented in accordance with the planned activities, i.e. all projects end on 31 Dec 2025, except for the project for people under international protection **of the Ministry of Labor, Pension System, Family and Social Policy**, which is implemented until February 2026 and **the City of Zagreb** until March 2026. The Ministry of Justice FLA project is also a multi-year, three-year financing, which ends the cycle at the end of 2025 and moves into a new three-year program.



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It should be noted that we have also worked on numerous other activities, e.g. we have been involved in the activities of the Partnership for Employment of the Sisak-Moslavina County, we have continued our cooperation with **the Probation Office** in Sisak, where we had **two people who worked for the common good**, who worked **32 hours**, etc.

Throughout the reporting period, CRP participated in **e-consultation procedures** regarding all relevant laws, regulations, regulations, such as the Foreigners Act, the International Protection Act, and the like.

Also, during the reporting period, CRP launched several **initiatives**, such as registers of persons missing during and after the Homeland War, inclusive allowance, etc.

In addition, CRP continued its cooperation with civil society organizations in the Republic of Croatia, but also in neighboring countries, and good cooperation with local self-government units in Sisak-Moslavina and Karlovac County, as well as the City of Zagreb, continued.

In 2025, CRP had **17 regular members of the NGO** and **540 supporting members**.

During 2025, **11 volunteers** volunteered at CRP and worked **572 hours**.

Also, we have continued to cooperate with **the Legal Clinic**, whose students and clinicians come to CRP for practice, and we are working together to provide legal aid to citizens (**7 visits, 14 clinicians**.)



Legal Clinic and CRP, 8 May 2025

On 17 May 2025, CRP Sisak participated in the **19th Fair of NGOs and Institutions** in Sisak. The fair was organized by the Local Democracy Agency Sisak and the Community of Sports Associations of the City of Sisak. Many associations and institutions operating in various areas of social life presented themselves at the Fair.



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Sisak NGO Fair, 2025

So, with its daily work, throughout 2025, CRP Sisak continued to work on the protection of human rights and the rights of national minorities and the protection of other socially vulnerable groups, as well as on the promotion of human and civil rights.



In Sisak, 31 Dec 2025



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